

### **1. SIGN IN TO THE MEMBER PORTAL** Use your Columbia UNI



### **2. NAVIGATE TO THE FACILITY BOOKING ICON** Double click to access





### **3. FEATURES OF THE BOOKING PAGE**

- If you have any Upcoming Bookings, each reservation will appear with their own tile
- If you have more then 3 bookings, the full history of bookings can be found by clicking "View All"
- All active booking products will show under New Booking. You will click on the booking product to book a time slot for a specific date and time





### **4. CHOOSING A FACILITY AND A TIME SLOT**

- Reservable items are displayed along at the top of the page
- You can reserve up to 2 days in advance
- Each tile is an individual time slot & number of spots available
- Click Book Now to reserve
- If a time slot says Unavailable: either the time is full, you have reached your max amounts of bookings allowed for the day, or the consecutive amount of reservations has been reached
- You able to reserve one piece of equipment at a time, and for no more than 60 consecutive minutes

#### SQUASH COURTS





# **5. RECEIVE CONFIRMATION EMAIL**

- Details of the booking date and time are sent in the confirmation email
- A link to cancel is provided in the confirmation email, which sends you to your profile on the member portal
- "View Booking" links the individual to their profile on the member portal

COLUMBIA
RECREATION
Squash Courts - Court 6 Booking
Hello Here are the details regarding your recent booking. If you are
unable to attend, please cancel your booking online. Product: Squash Courts - Court 6 Date: Tue, Mar, 8, 2022 Time: 11:00 PM - 11:55 PM
Thank you, Columbia University



## **6. CHECK IN ON THE DAY OF YOUR RESERVATION**

- Visit the Equipment Checkout Room on the 4th floor
- Bring either your CUID or your confirmation email
- You can check in no earlier than 5 minutes before the reservation start time
- Members who do not attend or check in for their reservation may be limited in making future reservations

